

Online Giving

Open your heart without opening your checkbook

Online giving is a safe and easy way to support the ministries of LSCC. This system enables you to support the church by making a one-time contribution or establishing a recurring contribution.

Frequently Asked Questions About Online Giving

Q: Is it safe to give online?

Yes. In many ways giving online is safer than writing a check because an electronic gift cannot be lost or stolen. The security of the system is continually managed by Fellowship One.

Q: Can I make a one-time contribution?

Yes. The system allows you the option of either making a one-time contribution or setting up a recurring contribution. For a one-time contribution, you can designate that the contribution should be made immediately or, for both one-time and recurring contributions, you can schedule the contributions to come out of your bank account on specified dates.

Q: Are there any fees involved with giving online?

Not to you. You will not pay any fees when you give online. In addition, giving online is a more cost efficient way for the church to process donations. Note: setting up automatic debits from your bank account (eCheck) costs the church less in processing fees than credit/debit card payments.

Q: From what types of bank accounts can I give?

You can give online from your checking account via an E-Check (ACH) transaction. You can also give using MasterCard, Visa, or Discover credit/debit cards.

Q: Does it matter which Internet browser I use?

We recommend the latest versions of Internet Explorer or Mozilla Firefox, but most any browser will work.

Q: When will contributions be withdrawn from my account?

Contributions will be withdrawn from your specified bank account within 48 business hours of the date you request. This time frame allows for the contribution to process through your bank and the church's bank. If the date of your contribution falls on a weekend or a holiday, the transaction will be initiated on the next banking day.

Q: Can I designate my gift to a particular ministry?

You can designate your gift to go toward tithe/general fund, the building fund, or other missions when applicable.

Q: How will I know that I set up my gift correctly?

Immediately after submitting your contribution, you will receive an e-mail verifying your contribution.

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Q: If I want to set-up a recurring gift, what are my options for frequency of my gift?

For recurring gifts, you have the option of giving weekly, twice a month, every two weeks or once a month.

Q: Can I change my personal information or the amount or the frequency of my gift once I have set it up?

Yes. You can change or cancel your contribution at any time before the date of your next contribution. Simply log in to the system using your user name and password and make the necessary changes in the system.

Q: Can I review my donation history online?

Yes. The site will allow you to view the complete history of your contributions, given either online or otherwise. Once you've created an account, you will be able to contribute immediately. However, for security purposes, before you can see any past contributions, we must manually connect your online account with your previous information. This is a one-time process when you initially create your account. After that, you can view your history at any time.

Q: Can I use a debit card?

You can use a debit check card from Visa or MasterCard, but true debit cards are not accepted through the Fellowship One system due to the sensitivity of securely requesting a Personal Identification Number (PIN). ACH bank drafts can be used instead for true debits.

Q: I have additional questions about online giving that have not been addressed. Who can I talk to?

For any questions, concerns or comments about the online giving system, please contact us at finance@lsc.org. You will receive a response from our staff as soon as possible.

Q: Will I still receive regular contribution statements from the church?

No. You will now be able to view and print contribution statements online through your member account login. This will help reduce the church's postage and administrative costs of distributing paper statements.